1. How often would you say you used the following sources of biodiversity data?

	Always, for every job	Frequently, for most jobs	Sometimes, for a few jobs	Very occasionally	Never	Response Count
Local Record Centres	22.1% (103)	**46.9% (219)**	20.6% (96)	5.6% (26)	4.9% (23)	467
NBN Gateway	21.9% (99)	**23.2% (105)**	21.9% (99)	20.3% (92)	12.8% (58)	453
Local recording groups	4.0% (18)	18.6% (84)	**46.6% (210)**	23.7% (107)	7.1% (32)	451
Wildlife trusts	3.4% (15)	10.4% (46)	31.3% (138)	**35.6% (157)**	19.3% (85)	441
National scheme or society	1.9% (8)	5.6% (24)	25.6% (109)	**40.8% (174)**	26.1% (111)	426
				Other source of data (please specify)		86

answered question	**473**
skipped question	**4**

2. If you are only a seldom user of LRC data, please state why?

		Response Percent	Response Count
Don't need their data		43.6%	58
Cost of data		**57.9%**	**77**
Quality of data		30.1%	40
Quality of reporting		8.3%	11
Time taken to receive data		20.3%	27
Prefer to use the data from another source		6.0%	8
		Other(s) (please specify)	49
		answered question	**133**
		skipped question	**344**

3. How variable would you say the quality of products is (e.g. reports, maps etc.) between LRCs?

		Response Percent	Response Count
Very variable		28.8%	108
Quite variable		**50.4%**	**189**
Not very variable		10.7%	40
Consistent		9.1%	34
Very consistent		1.1%	4
		answered question	**375**
		skipped question	**102**

4. How variable would you say the quality of services are (e.g. speed of delivery, staff courtesy etc.) between LRCs?

		Response Percent	Response Count
Very variable		25.2%	93
Quite variable		**42.8%**	**158**
Not very variable		19.2%	71
Consistent		11.1%	41
Very consistent		1.6%	6
		answered question	**369**
		skipped question	**108**

5. Can you rate the following attributes of the LRC products and services you receive?

	Usually a problem	Often a problem	Sometimes a problem	Not a problem	A strength	Not applicable	Respon Coun
Speed of response to initial data request	2.1% (8)	5.4% (21)	36.7% (142)	**40.8% (158)**	13.7% (53)	1.3% (5)	3
Speed of product delivery	2.3% (9)	11.1% (43)	**47.7% (184)**	28.5% (110)	9.3% (36)	1.0% (4)	3
Inclusion of "express delivery" option for clients in a hurry	1.3% (5)	4.8% (18)	11.1% (42)	23.1% (87)	24.9% (94)	**34.7% (131)**	3
Amount of useful data	4.2% (16)	20.1% (77)	**40.6% (156)**	22.1% (85)	12.2% (47)	0.8% (3)	3
Clarity and layout of report	3.9% (15)	13.1% (50)	**39.2% (150)**	31.6% (121)	11.0% (42)	1.3% (5)	3
Cost for the amount of data supplied	9.9% (38)	20.8% (80)	**36.7% (141)**	23.4% (90)	2.6% (10)	6.5% (25)	3
Cost when data is acquired from an LRC and an aditional source(s)	13.0% (49)	23.3% (88)	**30.5% (115)**	13.3% (50)	0.8% (3)	19.1% (72)	3
Cost when searches are required from more than one LRC	14.2% (54)	22.1% (84)	**30.0% (114)**	13.4% (51)	1.1% (4)	19.2% (73)	3
Cost in relation to overall size of your job	12.1% (46)	21.3% (81)	**35.5% (135)**	22.1% (84)	1.1% (4)	7.9% (30)	3
Charges incurred when consultant's own data is being returned to them in a search	6.3% (24)	6.0% (23)	21.2% (81)	**40.3% (154)**	0.0% (0)	26.2% (100)	3
Negotiability of cost and oportunity for service level agreements	6.4% (24)	8.8% (33)	17.7% (66)	22.3% (83)	6.7% (25)	**38.1% (142)**	3
Overall value for money	8.9% (34)	18.4% (70)	**38.7% (147)**	23.7% (90)	6.3% (24)	3.9% (15)	3
Incentive for consultants to return data to the LRC	16.8% (63)	**23.0% (86)**	19.0% (71)	19.5% (73)	4.5% (17)	17.1% (64)	3
						answered question	3
						skipped question	

6. Are there other problems or strengths you want to express that are not listed here?

	Response Count
	174
answered question	174
skipped question	303

7. Are you prepared to name the LRC(s) you frequently use (if so, please do so)?

	Response Count
	238
answered question	238
skipped question	239

8. Would you like to make any further comments on the subject of LRC products and services?

	Response Count
	157
answered question	157
skipped question	320

9. Had you heard of LRC accreditation until now?

		Response Percent	Response Count
Yes		16.3%	64
No		**83.7%**	**329**
		answered question	393
		skipped question	84

10. Do you think it will be a system that improves LRC output?

	Response Percent	Response Count
Yes	**85.4%**	**321**
No	14.6%	55
	answered question	**376**
	skipped question	**101**

11. Would you be more likely to approach LRCs for data as a result of accreditation?

	Response Percent	Response Count
Yes	47.1%	178
No	**52.9%**	**200**
	answered question	**378**
	skipped question	**99**

12. Do you make your own biodiversity data available outside of your professional relationships with clients?

	Response Percent	Response Count
Yes	**77.7%**	**290**
No	22.3%	83
	If not, why not?	97
	answered question	**373**
	skipped question	**104**

13. If so do you supply any of the data to the following?

	Response Percent	Response Count
Local Record Centres	**88.0%**	**265**
NBN Gateway	11.3%	34
Local recording groups	47.8%	144
Wildlife trusts	18.3%	55
National scheme or society	30.6%	92
Other(s) (please specify)		31
answered question		**301**
skipped question		**176**

14. How much data do you supply to LRCs?

	Response Percent	Response Count
Nothing	19.5%	70
up to 25% of it	**27.0%**	**97**
26% - 50%	14.8%	53
51% - 75%	13.1%	47
76% - 100%	25.6%	92
answered question		**359**
skipped question		**118**

15. What would persuade you to supply more data to LRCs?

	Response Percent	Response Count
Improvements in LRC products and service	28.2%	94
Price incentives	40.2%	134
Easier submission systems (e.g. a single online portal)	**64.3%**	**214**
Resolution of data copyright issues	36.9%	123
Nothing	16.8%	56
Other(s) (please specify)		63
answered question		**333**
skipped question		**144**

16. Would you like to make any further comments on the subject of data submissions to LRCs?

	Response Count
	104
answered question	**104**
skipped question	**373**

17. Thank you for completing this questionnaire, please enter your contact details if you would like to be entered into the prize draw.

	Response Count
	41
answered question	**41**
skipped question	**436**